

# Document Delivery Services

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This course focuses on the legal framework of document delivery services offered by libraries.

## Audience

- Librarians, library users and all other interested stakeholders

## Main Contents

- Framework for delivering documents in different formats (by post or digital)
- Rules for reproducing works and for sending them to third parts
- Show when copyright law has to be observed and when a license agreement is possible
- Presentation of various licensing agreements and their limits

## Learning Objectives

- Recognize a work's typology and scope and define to whom and where documents can be delivered
- Identify the legal difference between printed works and online resources in the context of document delivery
- Recognize the difference between documents to deliver and to borrow

## Learning Techniques

### STRUCTURED LEARNING

- Introduction to document delivery services and possible legal issues linked to it
- Presentation of examples of legal issues encountered in document delivery

### SOCIAL LEARNING

- Share your experience with different licensing agreements
- Exchange your ideas about the difference between postal and digital document delivery
- Participate in group activities to discover how to rightfully deliver documents

### EXPERIENTIAL LEARNING

- Recognize situations in which documents can be delivered or borrowed and in which not
- Build your personal toolbox to recognize different licenses